



POSITION DESCRIPTION

VOLUNTEER POSITION: Housing Support Volunteer

PROGRAM: Transitional Housing Program; Campus Support Program

RESPONSIBLE TO: THP Coordinator or Campus Support Supervisor

POSITION SUMMARY: Provides support and consistency to Lydia Place clients living in supportive housing. This is an opportunity to provide clients with a non-judgmental listening ear and feel empowered to handle various situations in providing support to clients.

EXPECTATIONS AND COMMITMENT:

- Weekly commitment of one 4-hour weekday shift.
- Minimum commitment of 6 months.
- Mandatory training on two consecutive Saturdays
- Additional trainings provided throughout the year
- Highly encouraged to bring an “ice breaker” each week: could involve cooking, crafts, games, children’s books, etc. Ideas will be discussed at training.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Be an active listener for residents of the program. Listen without giving judgment or advice.
- Help to create a safe, comfortable, and friendly environment for residents.
- Be a positive role model as an individual participating in the community.
- Meet with other Transitional Housing Volunteers as a group for continuing training and sharing (monthly).

DESIRABLE SKILLS:

- Empathetic, kind, and calm demeanor
- Open to working with a diverse group of people
- Ability to volunteer without direct supervision
- Ability to adapt easily to change
- Ability to verbally communicate with clarity

BENEFITS:

- Builds valuable experience for certain university majors (Human Services, Psychology, Sociology, etc.)
- Letters of recommendation can be provided after minimum 6 month commitment
- Expand knowledge about homelessness and the barriers affecting Lydia Place families in a safe, supportive environment
- Feel good knowing you made a difference in the lives of women and children!